

## Community Information Exchange Notes

(4 August 2014)

Information contained in this handout is "For Informational Purposes Only." References to private organizations and their activities do not imply endorsement by the U.S. Government, the Department of the Army, or U.S. Army Garrison, Hawaii.

1. Religious Support Office (RSO): Chaplain (COL) Bob Phillips, (808) 656-0291.

<http://www.garrison.hawaii.army.mil/rso/default.htm>

a. **Chapel Fest.** Event is Saturday, 9 Aug., 10 a.m.-3 p.m., at the Main Post Chapel, Schofield Barracks. Enjoy rock climbing, free food, a look at chapel ministries and services, games, face painting, music, dance, clowns and more.

b. **Women's Programs.** Protestant Women of the Chapel (PWOC), Catholic Women of the Chapel (CWOC) and Moms of Preschoolers (MOPS) – all begin next week.

c. **Youth Programs.** Begins 13 Aug., 6 p.m., at the Chapel Annex, Schofield Barracks.

2. Directorate of Emergency Services (DES): Chief Antonio Williams, 655-0683

<https://www.facebook.com/#!/DES.USAG.HI>, <https://www.facebook.com/#!/usaghawaii>,  
[www.himwr.com/hawaiischools](http://www.himwr.com/hawaiischools)

a. **Back to School.** Child safety is highest priority, as mentioned on DES slide 4.

3. Directorate of Family and Morale, Welfare and Recreation (FMWR): Michael Amarosa, (808) 656-0037.

[www.himwr.com](http://www.himwr.com), [www.facebook.com/fmwr.hawaii](http://www.facebook.com/fmwr.hawaii), [armymwr.com/ACS-survey](http://armymwr.com/ACS-survey)

a. **Federal Survey Cards.** Remember to complete and return cards to schools by 4 Sept. They are very important.

b. **Bus Transportation.** Note, school bus transportation and bus coupons are nonrefundable and nontransferable.

b. **Strong Beginnings.** It's a part-day, prekindergarten program for 4 year olds (must turn 4 on/before 31 July). Enrollment begins 11 Aug. and program begins 8 Sept. from 8-11 a.m. (Helemano Military Reservation Child Development Center, or CDC) or 8:30-11:30 a.m. (Aliamanu Military Reservation, Fort Shafter and Bowen Child Development Centers – which are a change from slide 6), Mondays through Fridays. Program operates in accordance with the school calendar. Please see slide 6.

c. **AFAP.** The Army Family Action Plan conference is from 8 a.m.-4 p.m., on 17-19 Nov. at the Nehelani, Schofield Barracks. The Teen Conference is 8 a.m.-4 p.m., 15 Nov. Submit your issues online at [www.himwr.com/getting-involved/army-family-action-plan](http://www.himwr.com/getting-involved/army-family-action-plan). Please see slide 8.

d. **Gold Star Mother's and Family Day.** This event honors those who have lost a son or daughter while serving in the U.S. armed forces. Date is 28 Sept. at 11:30 a.m. at the National Cemetery of the Pacific, or Punchbowl.

e. **ACS Community Needs Assessment.** Please complete this 10-minute survey about Army Community Service programs and services offered at <http://armymwr.com/ACS-survey>. It will remain open until 31 Aug. Please see slide 9.

e. **Youth Sports Program.** Registration is 1-31 Oct. for basketball and cheerleading. Volunteer coaches and officials are needed. Background packets may be picked up at the Youth Sports office.

4. Directorate of Human Resources (DHR): Dr. Bob Stephens, director, (808) 655-4664.

[www.garrison.hawaii.army.mil/dhr/default.htm](http://www.garrison.hawaii.army.mil/dhr/default.htm)

a. **Retiree Appreciation Day.** Event is 13 Sept. at the Nehelani, Schofield Barracks. Gen. Vincent K. Brooks, commander, U.S. Army, Pacific will be the keynote speaker. POC is Matt Matunas, (808) 655-1585.

5. Directorate of Plans, Training, Mobilization and Security (DPTMS): Ward Westlake, (808) 656-0219.  
[www.garrison.hawaii.army.mil/dptms/default.htm](http://www.garrison.hawaii.army.mil/dptms/default.htm), [www.ready.gov](http://www.ready.gov)

a. **Hurricane Preparedness.** The season is June 1-Nov. 30. Stay informed, have a ready kit, and be prepared.

6. Directorate of Public Works (DPW): Steve Raymond, (808) 656-2371/1289.  
[www.garrison.hawaii.army.mil/dpw/default.htm](http://www.garrison.hawaii.army.mil/dpw/default.htm)

a. **Wili Wili Sidewalk.** Construction began from Wheeler Army Airfield's Kawamura Gate to Wili Wili housing area, 2 June. It is being constructed in two phases and will take approximately 60 days to complete. POC is Michael Kumabe, (808) 656-2479.

7. Plans, Analysis and Integration Office (PAIO): James Brown, (808) 656-0880.  
[www.garrison.hawaii.army.mil/paio/default.htm](http://www.garrison.hawaii.army.mil/paio/default.htm), [www.surveymonkey.com/s/2014\\_USAG-HI\\_Community\\_Survey](http://www.surveymonkey.com/s/2014_USAG-HI_Community_Survey)

a. **Customer Survey.** Please remember to fill out the Garrison Customer Survey as it directly affects revenue for Garrison programs and services.

b. **Garrison Customer Relations Management Team.** For assistance, please call 656-0880 or 656-0881.

8. Directorate of Installation Safety (DIS): Clint German, (808) 656-1173.  
[www.garrison.hawaii.army.mil/safety/default.htm](http://www.garrison.hawaii.army.mil/safety/default.htm)

a. **Child Safety.** Remember to protect children going to and from school. See "Kids" at [www.ready.gov](http://www.ready.gov) for more information.

9. The Exchange: Floyd Wynn, (808) 423-8632.  
[www.shopmyexchange.com/ExchangeLocations/SchofieldStore.htm](http://www.shopmyexchange.com/ExchangeLocations/SchofieldStore.htm)  
[www.shopmyexchange.com/ExchangeLocations/HelemanStore.htm](http://www.shopmyexchange.com/ExchangeLocations/HelemanStore.htm)  
[www.shopmyexchange.com/ExchangeLocations/WheelerStore.htm](http://www.shopmyexchange.com/ExchangeLocations/WheelerStore.htm)  
[www.shopmyexchange.com/ExchangeLocations/WaianaeStore.htm](http://www.shopmyexchange.com/ExchangeLocations/WaianaeStore.htm)

a. **Gas Savings.** From 8-10 Aug. enjoy 10-cents off per gallon of gas at Hawaii Exchanges with your Military Star card.

b. **New Store Manager.** The new manager at Schofield is Cathy Ely.

10. Defense Commissary Agency (DeCA): Stephen Takara, (808) 655-5066.  
[www.commissaries.com/stores/html/store.cfm?dodaac=HQCWHX](http://www.commissaries.com/stores/html/store.cfm?dodaac=HQCWHX)

a. **New Director.** The new director is Brad McMinn, (808) 655-5066.

b. **Case Lot Sale.** This event will take place 29-31 Aug.

11. Island Palm Communities (IPC): Pete Sims, (808) 687-8311.  
[www.islandpalmcommunities.com](http://www.islandpalmcommunities.com), [www.facebook.com/islandpalmcommunities](http://www.facebook.com/islandpalmcommunities)

a. **Construction.** IPC is working to provide best possible housing and have just finished Kalakaua Phase 3 (57 homes). Currently working on Rainbow Village, behind Tripler Army Medical Center. Sante Fe housing will be emptied in January 2015 for demolition.

b. **Solar Projects.** About 12.8 megawatts are planned.

c. **Playgrounds.** Have 77 new or rehabilitated playgrounds underway. Please see website for completion information.

d. **Facebook.** A Web connection will be posted for summarizing IPC comments received at the U.S. Army Garrison-Hawaii Facebook town hall, 29 July. Major discussion items included parking, dog parks and playgrounds. POC is Tom Adams, (808) 275-3144.

b. **National Night Out.** Event is 8 Aug., from 4:30-7 p.m. at the Kaena Community Center (5485 Gallup St., Schofield Barracks) with IPC, DES, Federal Fire, Army Community Service and various partners that promote safety in every aspect of a family's life. Events include fire safety, bike safety, home safety, ocean/water safety, playground safety, neighborhood safety and more. Includes games, snacks, prizes and giveaways, bounce houses, face painting, balloon twisting and more. Event ends with a movie on the lawn for families to enjoy. Information will be posted online if the event is cancelled due to a hurricane or tropical storm.

12. U.S. Army Health Clinic, Schofield Barracks: COL Pete Eberhardt, (808) 433-8500.  
[www.tamc.amedd.army.mil/sbhc/default.htm](http://www.tamc.amedd.army.mil/sbhc/default.htm)

a. **APLSS.** Beneficiaries will receive the Army Provider Level Satisfaction Survey in the mail. Please complete the survey. The clinic made \$11K in June from the surveys. It could have made \$24K for access to providers; however, the clinic was decremented \$13K in phone service satisfaction, so netted \$11K.

13. Health Promotion Officer: Gratia Bone, (808) 656-5830.  
[www.garrison.hawaii.army.mil/health/default.htm](http://www.garrison.hawaii.army.mil/health/default.htm)

a. **Community Health.** Please contact for participation in upcoming community health projects.

14. Fisher House: Sarah Lobsinger, (989) 390-4064.  
<https://www.facebook.com/Triplerfisherhouse>

a. **8K Hero & Remembrance Run, Walk or Roll 2014.** Event is 6 Sept. Starts at Pacific Aviation Museum, Ford Island at 6 a.m. Arrive NLT 5 a.m. Event is free and open to the public. Do not bring skateboards, adult bikes or pets to this event; however, strollers, wheelchairs, small children's bikes and skates are allowed. Bottled water will be available. Register at <http://triplerfisherhouse.eventbrite.com>. Also, volunteers are wanted and needed.

15. Armed Services YMCA (ASYMCA): Mallisa Shea (808) 624-5645.

a. **Preschool.** Parent participation preschool and food pantry for Soldiers and families are both available.

16. Senior Commander, U.S. Army Hawaii: MG Charles Flynn, (808) 655-0404.

a. **Hawaii Schools.** Schools are improving – the reality is gains have been made in test scores. We need your help to dispel rumors. We will work with Hawaii Department of Education, and also address at CGSC/ILE, Career Courses, and CSM Academy and other forums for incoming Army leaders. Involved parenting is always important to bridge between the classroom and home for improved student performance.

b. **Customer Survey.** Very important – we generate revenue through surveys. Please complete them and encourage others to do so.

c. **Kolekole Traffic.** With the opening of a new Kolekole motor pool and South Range unit complex in December/January 2015, traffic will be a major challenge with only one major road in and out. Please be aware that we're working on solutions, but they will take time.

d. **Fourth of July.** Very well attended. We appreciate your help.

e. **School Crosswalks.** Safety first! DES will analyze high-volume for peak periods of time.

f. **Pool Fees.** We're looking at borrowed military manpower (BMM) as lifeguards to possibly offset fees.

g. **Seatbelts and Texting.** We need your help. Way too many people are driving without seatbelts and texting on their phones. The community must help fix this problem. We need community intervention – the Police can't be the ONLY solution.

h. **Tropic Lightning Week.** Event is planned for 6-10 Oct. Planned full week of events. Will be open to local community leaders and consist of sports events, a Division Run, a number of activities like a Polo Match on Weyand Field, and a Division Review (Parade).

i. **Supplemental Programmatic Environmental Assessment (SPEA).** The Army is planning substantial cuts. The community must understand the role we play locally in training, in local business and schools, buying homes, renting, employing people and more. The SPEA document is available online at <http://aec.army.mil/Services/Support/NEPA/Documents.aspx>. Public comments can be submitted until 25 Aug. by email to [usarmy.jbsa.aec.nepa@mail.mil](mailto:usarmy.jbsa.aec.nepa@mail.mil) or by mail to:

U.S. Army Environmental Command,  
ATTN: SPEA Public Comments,  
2450 Connell Road (Building 2264),  
Joint Base San Antonio-Fort Sam Houston, TX 78234-7664

## 17. Questions

a. Can we have a review of shopping carts at the commissary? Yes.

b. What's policy for children in locked cars? Call 911. Get police. Get courtesy patrol at commissary. Review USAG-HI-34 "Child Supervision Policy" at Garrison website ([www.garrison.hawaii.army.mil/command/policies/USAG-HI-34\\_ChildSupervisionPolicy.pdf](http://www.garrison.hawaii.army.mil/command/policies/USAG-HI-34_ChildSupervisionPolicy.pdf)).

c. What are participation guidelines for Army Family Action Plan? Teens are Saturday, 15 Nov.; adults are 17-19 Nov. Issues are needed; website will be announced soon. POC is Lis Olsen, (808) 438-1956/9285. Visit [www.himwr.com/getting-involved/army-family-action-plan](http://www.himwr.com/getting-involved/army-family-action-plan).

d. What's going on with children volunteers? Current policies are under review. Anyone working with children must have background checks.

e. What's going on with Boston Market at Exchange Food Court? Still studying for implementation.

## 18. Final Comments

a. **Helmets.** Parents must ensure bicycle helmets fit children. (COL Sean Jenkins)

b. **No Shows.** You must show up for appointments at the health and dental clinics. The day is coming when Soldiers and families will have to pay for “no shows.” (MG Charles Flynn)

**The following are additional items covered at**  
**Community Information Exchange – South Notes**  
(6 August 2014)

1. Directorate of Emergency Services (DES): LTC Keith Shaw, (808) 656-6454

[www.facebook.com/DES.USAG.HI](http://www.facebook.com/DES.USAG.HI) , [www.facebook.com/usaghawaii](http://www.facebook.com/usaghawaii), [www.himwr.com/hawaiischools](http://www.himwr.com/hawaiischools)

- a. **New Command Team.** COL Mark Jackson passed command of the 8<sup>th</sup> MP BDE/ garrison DES to COL Duane Miller, 31 July. Look for columns every other week in the Hawaii Army Weekly. [www.hawaiiarmyweekly.com/category/police-call/](http://www.hawaiiarmyweekly.com/category/police-call/)

2. Directorate of Family and Morale, Welfare and Recreation (FMWR): Suzanne King, (808) 656-0000.  
[www.himwr.com](http://www.himwr.com), [www.facebook.com/fmwr.hawaii](http://www.facebook.com/fmwr.hawaii), [www.armymwr.com/ACS-survey](http://www.armymwr.com/ACS-survey)

- a. **School Liaison Office.** SLO open at AMR in Building 1782, Monday-Friday, 9 a.m.-3 p.m.

3. Directorate of Public Works (DPW): Steve Raymond, (808) 656-2371/1289.

[www.garrison.hawaii.army.mil/dpw/default.htm](http://www.garrison.hawaii.army.mil/dpw/default.htm)

- a. **Reporting Storm Emergencies.** Report storm issues like utility outages or downed trees/branches using normal methods: IPC maintenance phone numbers, (808) 457-4050; or DPW service order hotline, (808) 656-1275.

4. The Exchange: Floyd Wynn, (808) 423-8632.

[www.shopmyexchange.com/ExchangeLocations/AliamanuStore.htm](http://www.shopmyexchange.com/ExchangeLocations/AliamanuStore.htm)

[www.shopmyexchange.com/ExchangeLocations/FtDerussyStore.htm](http://www.shopmyexchange.com/ExchangeLocations/FtDerussyStore.htm)

[www.shopmyexchange.com/ExchangeLocations/FtShafterStore.htm](http://www.shopmyexchange.com/ExchangeLocations/FtShafterStore.htm)

[www.shopmyexchange.com/ExchangeLocations/TriplerStore.htm](http://www.shopmyexchange.com/ExchangeLocations/TriplerStore.htm)

- a. **RedBox.** Redboxes are now at AMR and Fort Shafter.

- b. **Water.** Express locations are stocking more water 6 Aug. for storm preparation.

5. Island Palm Communities (IPC): Pete Sims, (808) 687-8311.

[www.islandpalmcommunities.com](http://www.islandpalmcommunities.com), [www.facebook.com/islandpalmcommunities](http://www.facebook.com/islandpalmcommunities)

- a. **Website.** Has construction projects and weather updates posted.

- b. **Construction.** Upcoming projects under review are paving Aliamanu Drive, AMR, and building a Red Hill Community Center.

6. Health Promotion Officer: Gratia Bone, (808) 656-5830.

[www.garrison.hawaii.army.mil/health/default.htm](http://www.garrison.hawaii.army.mil/health/default.htm)

- a. **Preparation.** Personal preparation is important before the storms hit and planning for incidents such as power outages, etc.

7. Armed Services YMCA (ASYMCA): Carol Wear (808) 473-3399.

a. **Children's Waiting Room.** Facilities open at Tripler Army Medical Center (appointments needed) and Schofield Barracks Health Clinic (walk-ins welcome), Monday-Friday, 8 a.m.-4 p.m., closed noon-1 p.m. for lunch.

b. **Father /Daughter Dance.** Two scheduled for 20 Sept. at Hickam's Officer Club, and 5 Nov. at Nehelani, Schofield Barracks. Please call 624-5645 and 473-3399 for details.

8. Senior Commander, U.S. Army Hawaii: MG Charles Flynn, (808) 655-0404.

a. **CDC Backlog.** Audience hasn't noticed a problem in South region.

b. **Usage of Army Facilities.** If facilities and programs (pools, gyms, shoppettes, child care, etc) aren't used in the South region, funding can't be justified and could result in future closures/reductions.

c. **CIE-South attendance.** Why are people not coming? While same information is available online, this is a great opportunity for relevant interaction. CIE topics are planned two weeks in advance at steering committee to help customers. CIEs are not intended to be town halls, but to get information out and have a dialogue. Please share with others to help us get the word out.

Audience responses:

- 9 a.m. is too early with school schedule.
- Incoming storm reprioritized people's weeks.
- First full week of school.
- PCS season.
- Hold at night, so Soldiers can attend.
- Didn't know there was a CIE held in South region. Thought they were only in the North region. South region is more convenient.
- Have FRG leaders/FRSAs attend, so they can also disseminate info.

## 9. Questions / Comments

a. How can Soldiers and Families provide feedback about services and programs?

Response: Attend CIEs, participate in Facebook Town Halls, use ICE or Ask the Garrison Commander programs, participate in Army Family Action Plan conference, and take all available surveys.

b. Bike patrols are making a big difference in the communities. It's positive to see patrols engaging with kids.

c. Courtesy patrols are the best thing to help people do the right thing. It really makes a difference.

## 10. Notices

a. **Hui O Wahine.** Super signup is 6-8 p.m., 13 Aug. at the Hale Ikena, Fort Shafter. Open to all spouses.

b. **Army Family Action Plan.** Will be held in November, but start submitting issues now. See slides for details.

c. **Military Family Life Consultants.** Open at the Aloha Center, Fort Shafter, Monday-Friday, for Soldiers and families, (808) 349-2603 / (808) 225-3431.